Service Bulletin Storm Drip Tray Base PLC-C150212



Form 2003001

As part of its ongoing commitment to continuous improvement and product enhancement, Crystal Mountain is making several changes to the drip tray base currently used on the Storm water cooler.

Crystal Mountain changed the depth of the drip tray to a shorter height, similar to what was originally used. The current drip tray (part# PLC-C150111, below on left) was approximately 2.5 inches deep. The new style drip tray (PLC-C150212 below on right) is approximately 1.5 inches deep. This will allow for larger cups and bottles to be used and allow usage across multiple platforms.

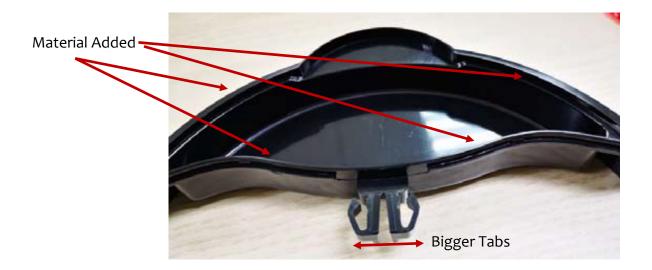






PLC-C150212

In addition, there have been changes made to the drip tray base to reduce the chance of the drip tray cover and base from falling off of the unit. The retention clips on the back of the tray that "snap" into the front panel and hold the tray in place have been enlarged slightly to hold it more securely in place. There was also material added to the tray base on the top edge to make the fit with the grill tighter so that it was less likely to come loose.



Crystal Mountain is also in the process of changing some of the plastics used on the Storm including those in the drip tray base. Previously the bases were manufactured using an ABS type plastic. The parts will now be manufactured using an alloy of Polycarbonate & ABS. This makes the part more durable and will decrease the chance of breakage.

The new drip tray bases are interchangeable with older units and drip tray covers. The new drip tray will be used in new coolers and in replacement parts once stock of the older drip tray is depleted.

Should you have any questions, please contact your Crystal Mountain representative.